

Terms And Conditions

This website is a Minimal Viable Product and launched for limited audience only. All content and transactions on this website are for test purposes only. An attempt to perform any actions that may lead to live transactions will be at your own risk and may be voided by the platform. The following terms and conditions are under review and to be updated soon.

The use of Resemble website is subject to the following terms and conditions:

Permitted Use You agree that you are only authorized to visit and view a copy of sections or pages of the Resemble website for your personal use and you shall not duplicate, publish, modify, hack or damage the contents. You are not allowed to distribute the data and information on the Resemble website. You agree that you shall not upload, post or distribute any content for commercial purposes on Resemble website.

User Account, Password and Security You will receive a password when you register your account with us. You agree that you are responsible for maintaining the confidentiality of your account. You will notify the Resemble website of any unauthorized use of your account. Agree that you shall be responsible for all activities occurring under your account. You agree to ensure that you logout from your account at the end of each session.

Services Offered Resemble offers a number of online services through the platform. The products can be rented on this platform through various methods of payments. The rental of products shall be governed by policies like cancellation policy, return policy, shipping policy etc.

Delivery and Shipping of Products All the products will be delivered through Resemble itself or through shipping partners. The products shipped to you will be cleaned well and ready-to-wear. The use of the products will be at your own risk. We will notify you about estimated delivery of the product you ordered. In case Resemble is unable to deliver the confirmed order, the amount paid by you will be reversed back within a reasonable time. Resemble is not responsible for the loss or delay of the rentals by our shipping partners. We will pursue the necessary remedies in case of a loss of the product towards the shipping partners and the circumstances of delay will be submitted to the user and shall not affect the refunds.

Resemble will not be responsible for any delay caused by the shipping partner.

Return of Products You agree that you shall be responsible to return the products delivered to you within the stipulated number of days from the date of delivery as mentioned in the Late fees section of the shipping policy. And in case, you fail to return the product before the expiry of the return date, you agree that Rensemble will impose the applicable late fee for each product for each day after the return date is expired.

Rented Products Use and Damage Upon delivery of the product by Rensemble at the address given by you, you shall have responsible in relation to the use and safety of the product you ordered. You agree to treat the products with great care. Any kind of damage to the product shall be the sole liability of the user. It is clarified that in case of any major damage caused to the product, Rensemble becomes authorized to adjust the penalties for such major loss or damage against the security deposit paid by you.

I have read the terms of use and agree these conditions while browsing this website.

Rental Fee The rental fee ("Rental Fee") for the Product will be the total of the rental fee and insurance charges listed on the Site for your rental of the product. When you place your rental order for a Product, you hereby authorize RENSEMBLE (Rensemble) to charge your payment card for the Rental Fee. RENSEMBLE will charge your payment card the amount of the Rental Fee immediately upon your rental order. A reservation of a Product on the Site is an order for the rental of that Product, regardless of how far in advance that Product is reserved. In addition, at the time of your rental order for a Product, you hereby authorize Rensemble to charge your payment card for an amount equal to 100% of the original retail value of the Product (when new) set forth by Rensemble plus applicable sales taxes; provided that Rensemble will only charge your payment card for an amount greater than the Rental Fee as described below. Rental Fees exclude all federal, state and local taxes, GST, fees, customs, duties, levies and other governmental assessments, all of which shall be paid by you directly or, if paid by Rensemble, shall be paid by you to Rensemble in connection with your rental order.

Late fees There will be a 50\$ late fee in case you fail to ship back the dresses on time. (Finishing of your rental duration + shipping time (2-7 days) + 1 Day)

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to cause annoyance, inconvenience or needless anxiety;

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void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

Privacy Policy

Overview We appreciate you shopping with us at Rensembles. Your privacy is very important to us, and we've outlined this privacy policy in order to let you know why we collect your personal information and how we handle it, pertaining to Rensembles (the "Site"). With the expansion of our website and improvement of our services this privacy policy may be subject to change, please check it periodically. Should you have any questions please feel free to email us at contact@rensemble.com. This policy covers only information that is collected through and from the website, and does not include information that might be collected through software downloaded from the site or by other means.

Notice of Information We collect and How we use it We collect your information through you directly, and by you providing your personal information to the site. We may utilize credit bureau services or other consumer information services to collect info and prevent fraudulent activity. We also collect information from emails and other contacts sent to us by our customers and users of our Sites. We use cookies to collect information from everyone that visits our site, customers or otherwise. Whenever you use or browse the site we collect these cookies, which are small strands of electronic information, detailing your interactions. This allows us to run our website optimally, and also to let us know what aspects of our service are preferential to our members. When you become a member you will be asked to provide us with a username, your full legal name, email address, birth date, telephone number, a valid credit card, and secure shipping address. If you contact us through other means and give more information voluntarily, know that we may collect this information as well. When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address. When you browse our store, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system. Email marketing (if applicable): With your permission, we may send you emails about our store, new products and other updates.

How We Keep Security To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed. If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with a AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

Cookies As explained above, cookies are small text file that your computer stores when you are surfing the Internet. Your computer will usually stores cookies automatically, allowing web pages to load faster. We use these cookies to enhance your personal experience, and make all general interactions more convenient for you, the customer. Though these cookies are stored on your hard drive, they do not relay any extra information to us, and the cookie solely identifies you as an anonymous browser. We also use these cookies to record the amount of time you spend on our site.

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Order returns All rental orders are due to be returned within the stipulated number of days from the date of delivery as mentioned in the shipping policy. And in case, you fail to return the product before the expiry of the return date, you agree that Rensembly will impose the applicable late fee for each product for each day past the return date. If you would like to report damage or loss of a rental product please contact us at contact@rensemble.com anytime or call us at 203 550 4945 during our business hours.

We Protect Rights Additionally, we may disclose Personal Information where we, in good faith, deem it appropriate or necessary to prevent violation of the Terms and Conditions, Rental Agreement, or our other agreements; take precautions against liability; protect the rights, property, or safety of Rensembly or any individual, or the general public; maintain and protect the security and integrity of our Services or infrastructure; protect ourselves and our Services from fraudulent, abusive, or unlawful uses; investigate and defend ourselves against third-party claims or allegations; or assist government enforcement agencies.

Contact Us If you have any questions, or concern regarding this policy, you can contact us at contact@rensemble.com or call us anytime at 203-550-4945.